



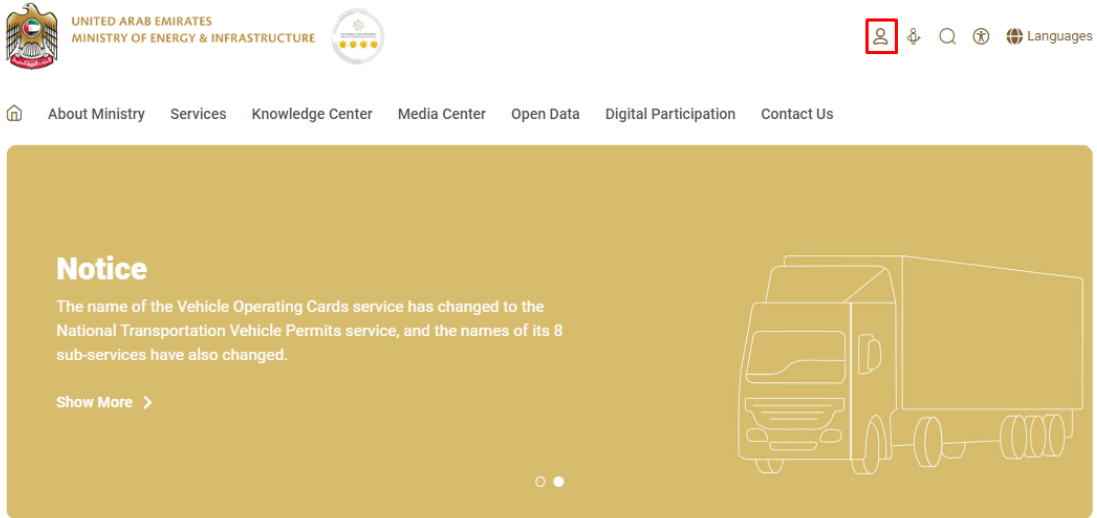
## User Manual

# Geological Maps Purchase Request

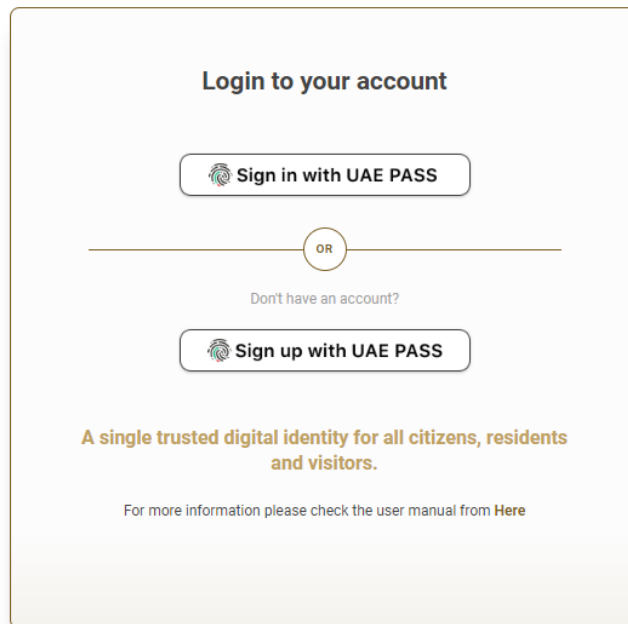
V 1.1

2023

1. Open MOEI website: <https://www.moei.gov.ae>
2. Click on “LOGIN” on the header



3. Then it will redirect you to the Login page, you can login using UAE PASS.



- From the home page, go to “Services” tab, then choose “Geological Services”.

The screenshot shows the 'Services' page with a search bar and navigation options. The 'Geological Services' category is highlighted in the left sidebar, and several service cards are displayed in the main content area.

**Services** Search by a service keyword ..... [Request Status](#) [My Favourites](#)

- Most used services
- All Services
- Zayed Housing Program
- Land Transport
- Maritime Transport
- Infrastructure Services
- Geological Services (5)**
- Spatial and Geographical Data (1)
- Inquiry Services

**Geological Services**

- Geological Services
- Geological Services
- Geological Services
- Geological Film Purchase Request
- Geological Maps Purchase Request
- Geological Studies Purchase Request
- Geological Services
- Geological Services
- Geophysical Studies Purchase Request
- Issuing “To Whom it May Concern Letter” for Field Visit Permit to Geological locations

[All Services >](#)

- From Services Page, choose the category “Geological Services”.
- Then select the needed service “Geological Maps Purchase Request” , you can view the service Info or start the service immediately.

## Services

### Services

Search by a service keyword .....



Request Status

My Favourites

Iskan bundle

E-Services Help

Proactive services

Added value

Most used services

All Services

Zayed Housing Program

Land Transport

Maritime Transport

Infrastructure Services

Geological Services

Geological Services (5)

Spatial and Geographical Data (1)

Inquiry Services

Previous 1 of 1 Next

Total number of items : 5

Geological Services

Geological Services

Geological Services

Geological Film Purchase Request

Geological Maps Purchase Request

Geological Studies Purchase Request

Geological Services

Geological Services

Geophysical Studies Purchase Request

Issuing "To Whom it May Concern Letter" for Field Visit Permit to Geological...

### 7. Add the required geological map to Cart by

- click "Details" button of each Area
- Select the type of map that you want to purchase
- Enter the required quantity
- Click ' Add to Cart'

Home / Service

**Geological Maps Purchase Request**

Keyword

Location  Scale  Option Type

**Search** **Reset Filters**

Ghewifat and As Sila area <small>test fdafda fds afdsaa fd afdsaa fd</small>	Scale 1:100,000	Range AED 100.00 - 1000.00	<b>Show Options</b>
		Quantity	
Soft copy - 1024121567	AED 1000.00	<input checked="" type="checkbox"/> 1	<b>View image</b>
Hard copy with explanation booklet	AED 200.00	<input type="checkbox"/> 1	<b>View image</b>
Hard copy without explanation booklet	AED 100.00	<input type="checkbox"/> 1	<b>View image</b>
			<b>+ Add to cart</b>



**Product added to cart**





**Ok**

- the items will be added to the cart, please click on cart icon and click “Proceed to checkout” for the payment



Home / Shopping Cart

### Shopping Cart

Items to buy now	Category	Quantity	Total
Ghweifat and As Sila area (Soft copy - 1024121567) (Scale: 1:100,000)  Remove	Geological Maps	<input type="text" value="3"/> 	AED 3,000.00
			Grand Total: AED 3,000.00
 Clear All			 Proceed to check out



9. Fill the delivery address and agree to terms and conditions. Click the button “Submit” for the payment process.

Home / Service /

### Secure Checkout

Full Name \*

Telephone \*

Mobile \*

Fax

City \*

Address Line 1 \*

Address Line 2 \*

PO Box \*

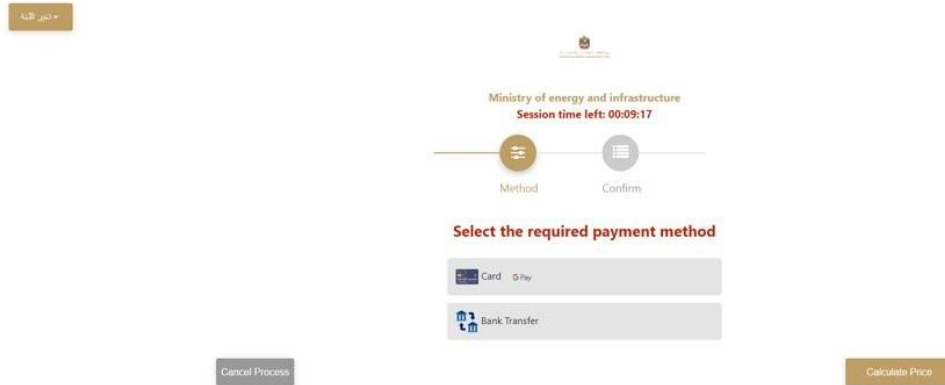
Basket Items

Product Name *	Product Option Name *	Category *	Quantity *
Gheweifat and As Sila area	Soft copy -1024121567	Geological Maps	3

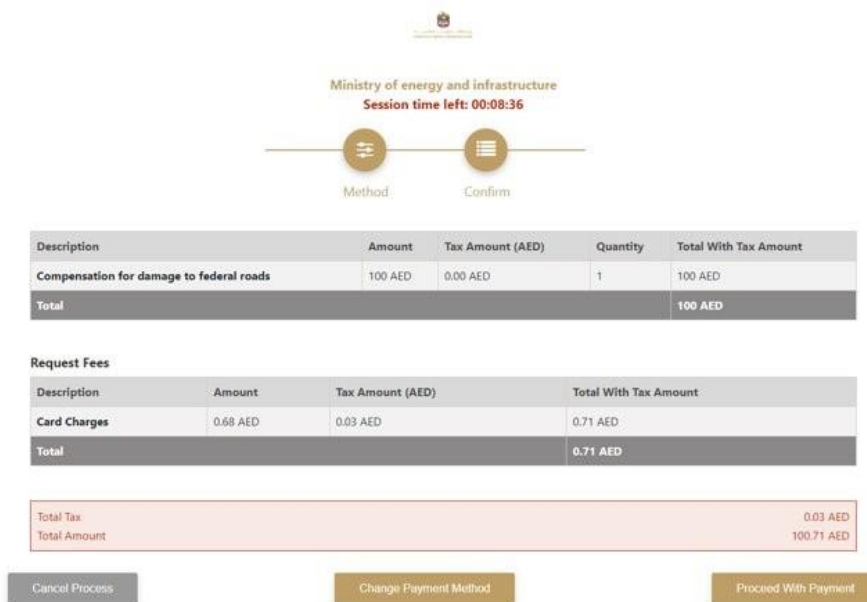
Service : Geological Maps Purchase Request

100%  
Form Completion

10. You will be redirected to payment gateway to complete your payment process. Select the payment method from the list.




11. Payment details will appear, please click on “Proceed with Payment” button to go to next step





12. Add Card details and click on “I agree to Terms & Conditions”, then click on “Pay Now” button





**Ministry of energy and infrastructure**  
**Total Payment: 100.71 AED**  
**Session time left: 00:07:33**

**Cardholder Name**

**Card Number**

**Month**  **Year**  **CVV**

I agree to [Terms&Conditions](#)

**Pay Now**


**Cancel Process**

**Change Payment Method**

13. The following Message will appear upon successful payment:

Home / Service /

Payment - Deletion Request for national pleasure boat



**Payment Completed Successfully!**

We have already received your payment and your application will be reviewed. You will be notified soon on your application status

Receipt Number	265918189947238273	Payment Date	Thu, 08 Jun 2023 11:01
Application Number	A064001483080623	Application Date	Thu, 08 Jun 2023 10:49
Amount	AED 100		
Fees	AED 0.71		
Total Payment	AED 100.71		

BACK TO MY APPLICATIONS

BACK TO DASHBOARD

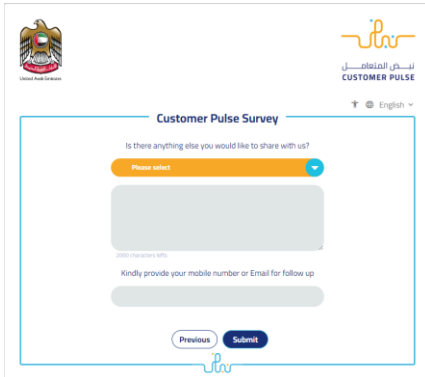
14. Your reference number for the request will be displayed on the ministry website page once the payment is successfully completed.
15. Soft copy of the map will be added to the customer's page on the website immediately upon payment along with a copy of the payment receipt and hard copy of the map will be delivered via shipping companies.
16. Fill the satisfaction survey about the eService, when the following pop-up shows up:

The first screenshot shows a pop-up window titled "Customer Pulse Survey" with the UAE coat of arms and the "CUSTOMER PULSE" logo. The question is "Overall, how satisfied are you about the service?". Below the question is a 7-star rating scale from "Extremely Dissatisfied" to "Extremely Satisfied". A "Next" button is at the bottom.

The second screenshot shows a more detailed survey titled "Customer Pulse Survey" with the same logos. The question is "Based on your experience in getting the service. To what extent do you agree on the following statements?". Below the question is a table with 8 statements and a 7-point Likert scale for each. The scale is labeled "Extremely Disagree", "Disagree", "Somewhat Disagree", "Neutral", "Somewhat Agree", "Agree", and "Extremely Agree".

	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree
Availability & accuracy of Service information	☆	☆	☆	☆	☆	☆	☆
Ease of Service accessibility in the Smart Application	☆	☆	☆	☆	☆	☆	☆
Ease & Simplicity of Service Application Steps	☆	☆	☆	☆	☆	☆	☆
Ease and Variety of payment options	☆	☆	☆	☆	☆	☆	☆
Possibility of Service Status Tracking	☆	☆	☆	☆	☆	☆	☆
Service Completion time was reasonable & within my expectations	☆	☆	☆	☆	☆	☆	☆
Smart Application efficiency (no delays or errors in app)	☆	☆	☆	☆	☆	☆	☆
Availability of Online Support	☆	☆	☆	☆	☆	☆	☆

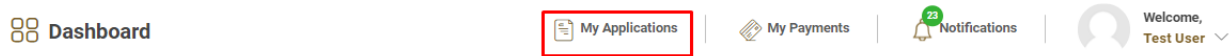
At the bottom of the second screenshot are "Previous" and "Next" buttons.



17. you can also view and download the certificate from the end user dashboard through Request Status boxes Or My Application:

**My Application/My Payment:**

- a. Click on the My Application as shown in the image below



- b. for searching/filtering the requests based on Reference Number/Request Date/Service Name/Request Status:

